

# RESPONSIBLE SERVICE OF ALCOHOL COURSE



## SITHFAB021 Responsible service of alcohol

SITHFAB021 can be taken as a stand-alone course.

RSA training is mandatory for staff selling, offering, or serving liquor for general, on-premises, late night, and packaged liquor licences.

It is a mandatory requirement that anyone working within a licensed alcohol-serving venue in Victoria has completed a SITHFAB021 Responsible Service of Alcohol (Statement of Attainment) and holds a Liquor Control Victoria (LCV) RSA certificate.

### **RECOMMENDED FOR:**

- People working in a licensed venue where alcohol is sold or served, including all types of hospitality, tourism, and events venues, packaged liquor outlets, wineries, breweries, and distilleries.
- Students seeking basic skills to enter part time employment or preparing for a gap year.
- To complete an approved LCV RSA training course, students have to be at least 15 years old but must wait until they turn 18 to use it.

Students learn to responsibly sell and serve alcohol, how to recognise and professionally deal with intoxicated customers and underage people, duty of care and how to create safe and social atmospheres at licensed venues, as well as an understanding of the different liquor licensing requirements across Australian States and Territories.



**Students and Trainers will have access to online resources for delivery and assessment**



### **COMPLETION:**

- Students gain a Nationally Recognised Statement of Attainment for the unit of competency:
  - **SITHFAB021 Responsible service of alcohol.**Certificates can be downloaded from the portal.
- LCV RSA Certificate will be emailed to the participants email address and is valid for three years. An online RSA refresher course will need to be completed every 3 years prior to the expiry date.
- Valid for work in: VIC, QLD, WA, SA, NT, ACT, TAS



### **COST:**

Please refer to the 2024 pricing schedule, available through your School Relationship Officer.

An administration fee applies to trainers currently not registered to deliver this unit with IVET.

It is a requirement of the unit SITHFAB021 that Assessors have worked in industry for at least three years where they have applied the skills and knowledge of this unit of competency.



### **FOR FURTHER INFORMATION:**

Call today on **1300 004 838**

